



# STAIN GUIDE

## HAND TUFTED WOOL AND WOOL/LINEN RUGS

*Detailed information on different types of stains and how to remove them is given below. The amount of water used must be carefully controlled.*

TYPE OF STAIN:	ACTION   DO AS FOLLOWS:
All fat-containing products, e.g. asphalt, colouring crayons, lipstick, oil, shoe polish, soot, cream and cooking fat.	<ul style="list-style-type: none"><li>• Scrape away as much of the stain as possible using a knife, spoon or similar.</li><li>• Use a carpet shampoo. When using a carpet shampoo, you should test a small, hidden piece of the rug. This is to make sure that the shampoo does not bleach or damage the rug. Make sure that you follow the product instructions.</li></ul>
Beer, blood, chocolate, colored soda, coffee, egg, fruit, fruit syrup, ice cream, juice, red wine, urine and vomit.	<ul style="list-style-type: none"><li>• Soak up the liquid using a highly absorbent cloth (e.g kitchen paper, a diaper or a towel). Do not rub the stain, as it can go deeper into the rug.</li><li>• Dilute the remaining stain using a small quantity of warm water (for blood and egg, use cold water). Soak up, repeat and allow to dry.</li><li>• Remove any remainders using a white cloth. Dampen with a mixture of warm water and a little ph-neutral washing up liquid. Follow up with clean water and soak up.</li></ul>
Chewing gum and candle wax.	<p><b>Chewing gum:</b> Cool the stain using ice cubes. Scrape up as much of the stain as possible using a knife, spoon or similar, without damaging the fibres. Then vacuum around the stain.</p> <p><b>Candle wax:</b> Place 4 layers of kitchen paper on the stain and iron at medium heat, so that the paper soaks up the candle wax.</p>

If you are unsure what to use on your rug or have questions about how to care for your rug, please contact Kasthall. We will be able to help: [customerservice@kasthall.se](mailto:customerservice@kasthall.se)

### USE A PROFESSIONAL CLEANER:

We recommend that the rug is cleaned by a professional cleaner, using the extraction method on a flat surface. The quantity and temperature of the water will depend on the material and pile length. Good ventilation during the drying process is essential. Shrinkage will be about 3–5%. Kasthall's rugs are not to be machine-washed or dry-cleaned.

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